

# ICE SEVP Response Center Now in Operation

Cite as "AILA InfoNet Doc. No. 09012766 (posted Jan. 27, 2009)"

ICE recently [posted](#) the following on the student and exchange visitor page of its website:

## **SEVP Response Center (SRC) Is Coming Soon!**

On Monday, January 26, 2009, the SEVP Response Center (SRC) will begin operation. The SRC is one of SEVP's ongoing efforts to expand service to our many stakeholders. The Center will be staffed by three highly trained SEVP employees who are knowledgeable in a variety of issues related to the F and M visa categories, including, but not limited to:

- Initial Certification
- Re-Certification
- Updates
- Optional Practical Training (OPT)
- SEVIS
- Policy

These staff persons will be available to answer many of your questions from Monday through Friday, from 8:00 a.m. to 5:00 p.m. EST. Questions or issues requiring more complex answers or further research will be answered as expeditiously as possible.

The dedicated number for the SRC is (703) 603-3400. We are working to soon establish a toll free number for the SRC, as well.

We are confident you will find the SRC to be an improvement to current handling of stakeholder queries, and we look forward to receiving your feedback regarding this new service.